Enjoying Work.

Powered by ImproveWell
Pioneered by East London NHS Foundation Trust

Share improvement ideas, describe your day, complete tailored surveys

---

ImproveWell platform's core features

Multi-platform
Android, iOS and web browsers

Share ideas
Users can suggest improvement ideas and monitor their progress and implementation

Sentiment analysis
Users can share how their day at work is going

Unlimited surveys
Tailored surveys, built and delivered in-app, with multiple question and answer types

Unlimited projects
Run multiple projects, tailored to team themes and objectives

Push notifications
Targeted push notifications and user prompts e.g. to complete surveys

In-app messaging
Team Managers can chat with users to refine improvement suggestions

In-app charts
Users can monitor their own sense of enjoyment at work over time

In-app dashboard
Supports Team Managers so they can respond to ideas directly through the app

Reporting
Publish monthly reports or upload bespoke PDF notices in-app

Observer logins
View only login dashboard capabilities e.g. collaborate with sponsors

Data visualisation
Detect trends, shifts or cycles

Why does it matter?

"Improving engagement contributes to improved performance. It enables greater professional productivity with lower turnover rates. Joy in work, in turn, improves patient experience, outcomes, and safety, resulting in substantially lower costs"

Perlo J, Balik B, Swensen S, Kabcenell A, Landsman J, Feeley D. IHI Framework for Improving Joy in Work. IHI White Paper.Cambridge, Massachusetts: Institute for Healthcare Improvement; 2017. (Available at ihi.org)

Available for iOS and Android
www.improvewell.com

GET IT ON Google Play

Download on the App Store
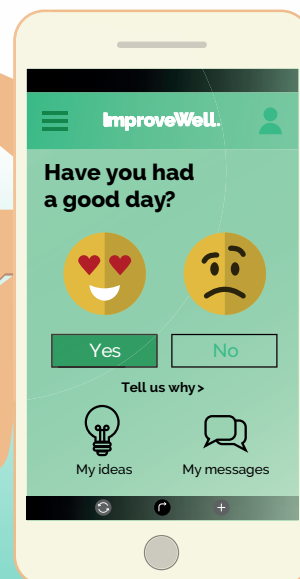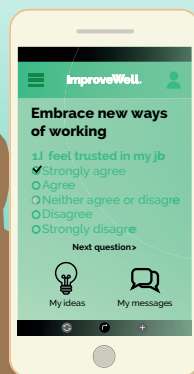
@ImproveWellUK

ImproveWell.™

Analyse what's going on and implement real change

We're capturing what works well, what doesn't and collecting improvement ideas from those who want to drive change.

"Making improvement happen also requires unshakeable belief in the idea that everyone in healthcare really has two jobs when they come to work every day: to do their work and to improve it."

Paul Batalden, Senior Fellow, Institute for Healthcare Improvement

Frontline workforce

People at the sharp end of delivering care are often best placed to identify problems and suggest solutions. ImproveWell connects them to management so their ideas reach the right people at the right time

Continuously identify opportunities to improve

Increase staff engagement

Report back
Complete the feedback loop "you said...., we did..."

Plan solutions
Empower local decision making with valuable evidence and insights

Implement

Gather and understand in real time
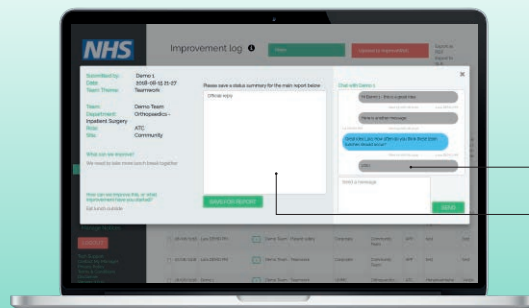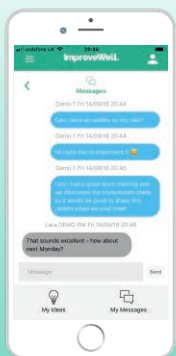
Good Day Measure
Ask people about their day

Detect trends, shifts or cycles
Run charts and word clouds

Pulse surveys
For listening organisations
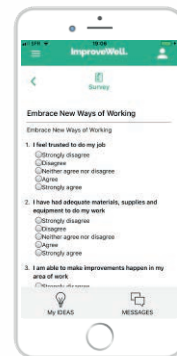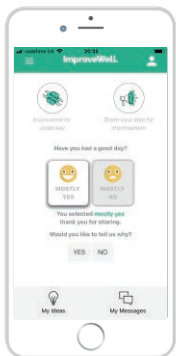
Put change–making into the palms of the frontline

Communicate with colleagues to refine ideas for improvement

Shape improvement ideas together

Save summary outputs for Team/Organisation reports

ImproveWell.™