Case Study: Building a team - Bolton

NHS

BACKGROUND

Previously had people/departments working in silos:

- Historically had a midwife working on PReCePT.
- Neonatal nurse looking at optimisation.
- Data and statistics provided by informatics department from maternity G3 system.

SOLUTION

- Introduced a Midwifery/Neonatal collaborative working approach.
- Regularly look at all cases where optimisation fails or is limited.
- Learning is taken to Friday teaching for Obstetricians.
- End to end maternity IT which will flow into Badger.
- Learning for midwives through direct feedback and weekly safety huddles delivered on a daily basis.

CHALLENGES

- Lack of commitment from Obstetricians.
- Data entry accuracy of completeness.
- IT systems don't talk to each other.

LEARNING

- Getting the data right is crucial.
- A lot of issues have been to do with data entry and where data was being pulled from.
- Working across all departments, Maternity/Neonates/Obstetrics is key for success. One department on their own can't succeed in implementing all optimisation measures.

CONCLUSION

- Developed a very close working collaboration between Neonates and Maternity.
- Have started work more collaboratively with Obstetrics.