

# Case Study: Bolton NHS Foundation Trust



## BACKGROUND

Bolton NHS Foundation Trust was involved in the initial NHS England National Worry and Concern Improvement Collaborative from 2023 – 2024.

Being part of the collaborative had started our Journey to implement Martha's rule. Building on this, we wanted to continue to share our learning and continue our quality improvement work to make a difference to our patients inline with our Trust Strategy of Improving Care, transforming lives and embed Martha's Rule as a measure to support patient safety. We recognised the value of continuing this work and the strength a collaborative brings to it.

## SOLUTION

- At the first Health Innovation Manchester Collaborative meeting In September 2024 one of the other Teams disclosed they had already embedded the document into their EPR.
- We were able to contact them and set up a meeting outside of the collaborative meetings , to discuss how we could share and adopt their solution to implement the daily wellness check into our local EPR system.
- Fortunately, both Trusts use the same version of the EPR system.
- From this we were able to bring together configuration analysts from both Trusts to share and from each other on how the digital document was built in the system.
- The building of the document was expedited and is now one of the resources within EPR to support the Martha's Rule Improvement Collaborative delivery at Bolton

## CHALLENGES

- We had devised a way to record Daily Wellness via multiple tests of change within the pilot ward log book.
- However, we required a digital solution to upscale and roll the daily wellness recording out across inpatient areas as patient records are contained within the Electronic Patient Record (EPR).
- A digital solution would also support future audits, compliance and internal ward accreditation scheme.
- We knew how we wanted to record the information in a structured way but there was a lengthy process to go through internally.

## LEARNING

The value of being in a breakthrough collaborative is the shared learning by bringing teams together to share learn and innovate with each other

## CONCLUSION

By sharing and learning from each other we have been able to adapt the daily wellness check into our EPR

This means if staff were moving Trusts it is the same document to support component 1 of Martha's Rule.