



# Digitalisation of the Heart Failure Care Plan

Currently the management of heart failure (HF) is reactive, which can result in poor patient outcomes. There is no standard HF care plan across Greater Manchester (GM), which leads to variation in care, with the flow of care information between the patient and clinical practitioner (in primary and secondary care) poor and leading to inconsistent outcomes for patients.

As result, Health Innovation Manchester, working on behalf of the health and care system in GM, are looking to introduce a new standardised digital heart HF care plan across organisations in GM.

## What are the advantages for Health Care Professionals?

- Rapid access to outpatient letter from secondary care rather than taking weeks to receive them - they will be transmitted instantly
- Secondary care health care professionals can access patient information held in primary care reducing the need to contact practices for details of medication or patients' latest BP, saving valuable time
- Most of the patient information will be input into the digital care plan in secondary care taking the onus away from GPs and practice staff
- Patients will be able to input into the care plan using a patient app enabling the health care professional to have access to severity of symptoms prior to any HF review

## Why Digitally Transform the HF Care Plan?

### Paper to Digital

Existing paper-based care plans need to be standardised and digitised so that it is aligned with NHS England's long-term plan.



### Earlier Detection

The care plan will highlight existing ICE guidelines in diagnosis, investigation, and management of heart failure to improve patient access to specialist care.



### Improved Support

Through access to their care plan, patients will have better understanding of their condition and know which healthcare professional to contact if needed.



### Improved Communication

Clinicians in Primary Care, Secondary Care and Community Care will have real-time access to the patient's care plan to allow them to work efficiently for patients' benefit.



### Cost and Time Saving

Evidence-based therapies delivered in a more efficient and timely manner will reduce the risk of hospitalisation, with associated reduction in costs.



Simply put, we are standardising and digitizing the HF care plan across GM, integrating it into the GM Care Record so it is accessible and has a patient app to enable patients to see and enter information.

Find out more at:

[www.healthinnovationmanchester.com/HFcareplan](http://www.healthinnovationmanchester.com/HFcareplan)

In Partnership with:



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**Pumping Marvellous**  
The heart failure charity



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