

The GM Care Record

22nd May 2020: Weekly Stakeholder Brief

This briefing provides a weekly update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the GM Care Record.

More information on the GM Care Record can be found at:
www.healthinnovationmanchester.com/gmcarerecord

Latest status of the GM Care Record



Progress continues to be made daily on adding data feeds into the GM Care Record. The GM Care Record now includes:

Primary Care: 99% of GP patient data across all GPs is now available for sharing. One GP practice in Trafford is outstanding due to technical issues which are expected to be fixed this week, and we're working with the remaining outstanding practices to add their data.

Acute Trusts: 100% of Acute Trusts have removed their IDCR filters and are able to share their data. Most organisations have enabled their Single Sign On (SSO) with 100% to complete by 31st May.

Mental Health: 2 out of 3 Mental Health organisations have removed their feed filters and have enabled Single Sign On. The remaining organisation, Pennine Care, is on plan to complete by 31st May 2020.

Community: 5 of 7 Community organisations have enabled Single Sign On with the remaining two, Pennine Care and WWL NHSFT, to complete by 31st May.

The work to complete remaining secondary organisation feeds, such as clinical docs and A&E information, has commenced. As of today, 31 data feeds are outstanding, with plans in place to complete these later this summer.

The number of health and care users of the record continues to grow. In the last month, almost 6,000 distinct users have accessed patient data for almost 40,000 citizens for the purposes of direct care.



We continue to add functionality to the record and icons have been added recently that provide information on **COVID-19 testing** and **Advanced Care Planning**, that enables read-only end of life data to be shared from the GP source system.

Promotion of the GM Care Record continues at pace to increase usage across health and care.



As a GP, it is so helpful to be able to access information from other healthcare environments about the people I look after. It gives me the opportunity to properly coordinate care for people and to help them to make sense of their conditions and investigations.

Though it is early days at the moment, I am looking forward to seeing the GM Care Record grow and to have different parts of the health and care system more 'joined up'.

Dr. Joanna Bircher FRCGP
GP Partner, Stalybridge

Clinical Reference Group (CRG)



The third meeting of the CRG took place this week to provide clinical governance around how the GM Care Record is used.

This week's meeting covered management of clinical safety, a discussion around the 'reason to view' screen, and an overview of the governance structures in place in Greater Manchester.

Geoff Lavelle (Tameside & Glossop ICFT) presented a proposal for how clinical safety and risk should be managed in relation to the GM Care Record. His proposal included the establishment of a clinical risk management plan and clinical safety case report that will be used by the CRG to assess risks associated with the record. **Geoff's proposal was accepted, and the group also agreed to appoint him as interim Clinical Safety Officer.**

Further discussion was had around the 'reason to view' screen following the feedback that this may be acting as a barrier for some clinicians accessing the record. It was confirmed that the route allows access with only an additional two clicks. **Clinical staff should select 'COVID-19' or 'other health and care condition(s)' on entering the record and administrative/technical support staff should select 'for system administration investigations'.** Previously, some staff were accessing the record through an 'emergency' tab that is no longer available in the record. As primary care data forms most data in the GM Care Record, the 'reason to view' screen provided assurance for GPs, who are the data controllers and therefore responsible for carrying the risk of breaches.

The overall governance structure for the GM Care Record will be shared in a future brief.

GM Care Record film



Click the icon below to watch a short film offering guidance to staff on the GM Care Record.



Secondary uses of data



The first COVID-19 Secondary Uses Oversight and Scrutiny Group took place this week, chaired by Dr. Kiran Patel, GP and Medical Director at Bury GP Federation.

The terms of reference for the group were ratified during the meeting and a copy of these can be found [here](#).

The future operating model of the Group was discussed, and a proposed model will be brought back to a future meeting with a use case. This will support the Group's role to provide assurance for secondary uses of data.

Information Governance



A full Data Protection Impact Assessment (DPIA) has been developed to cover the GM Care Record. This work has been overseen by the Greater Manchester Information Governance Group (GMIGG). Members of this group include IG leads from across CCGs, Councils.

We're asking each organisation to give formal approval of the DPIA and IG leads have been given until **30th May** to complete sign-off.

Please contact your organisation's IG lead for further information.

Communications



A full communications plan to support staff and public communications has been developed. A public media release about the development of the record is to be published next week.

Resources to support locality staff communications have been shared with GM Communications Leads (available [here](#)) and further public resources will be made available on the same weblink early next week.

Whilst we've had some positive initial feedback on the GM Care Record, **we're keen to hear more from frontline workers about how the record is helping to inform clinical treatment and care.** If you are aware of any stories that can be shared, please email: communications@healthinnovationmanchester.com