



Reducing Avoidable Harm in Care Homes Workshop, The Life Centre, Sale 21st November 2018, 10.00am – 2.00pm Presenter Welcome Jay Hamilton - Associate Director & GMEC Patient Safety Collaborative Lead 10.00am - 10.05am Tazeem Shah - Project Manager, GMEC Patient Safety Collaborative 10.05am – 10.10am Ice breaker Joanna Casby - Project Support, GMEC Patient Safety Collaborative Patient Safety Collaborative 10.10am – 10.20am 'Getting to know you' Setting the scene Jay Hamilton – Associate Director & GMEC Patient Safety Collaborative Lead 10.20am – 10.30am 10.30am – 10.50am Interactive Patient Story **Eva Bedford** - Deterioration Programme Lead, GMEC Patient Safety Collaborative **COFFEE BREAK (10mins)** What do we mean by 'Avoidable Harm'? Eva Bedford - Deterioration Programme Lead, GMEC Patient Safety Collaborative 11.00am – 11.20am What types of 'Avoidable Harm' impact 11.20am – 11.40am Tazeem Shah - Project Manager, GMEC Patient Safety Collaborative residents in care homes? 'Avoidable Harm' - College for 11.40am - 12.10pm Tazeem Shah - Project Manager, GMEC Patient Safety Collaborative Improvement James Chapman - Chief Operating Officer, Safe Steps 12.10pm – 12.25pm Learning from others Lesley Lawson – UK National Sales Manager, Bruin Biometrics Liz Kanwar - AQ Programme Manager, AQuA Jen Gilroy-Cheetham - Programme Manager, Patient Safety Collaborative, NW Coastal Learning from others – North West 12.25am – 12.35pm Innovation Agency Coastal Eva Bedford - Deterioration Programme Lead, GMEC Patient Safety Collaborative 12.35pm - 12.50pm Show and Tell – Examples of good practice in your care home? 12.50pm – 1.10pm Jay Hamilton – Associate Director & Patient Safety Collaborative Lead Next steps Networking Lunch and Innovations 1.10pm – 2.00pm marketplace

