

### Overview

The PSC is a joint initiative, funded and nationally coordinated by NHS Improvement, with the 15 regional PSCs organised and delivered locally by the Academic Health Science Networks (AHSNs).

We are in a unique position to be able to support and facilitate improvement across the NHS and through the PSC we are able to:

- Focus on quality improvement.
- Work directly with local teams, supporting them to make sure they have the right skills and resources to implement successful improvement.
- Focus on people-centred care, across all care settings.
- Influence across the health system including acute, community and mental health trusts, GPs, and care homes to share good practice.
- Identify local priorities for quality improvements that will make a difference to our local health care systems.
- Link and build relationships with frontline staff, businesses and academia helping to stimulate innovation and improvement.

Over the next two years, we have made a collective commitment to focus our activities on three national areas of work

### Challenges/problems identified

Safety is everyone's responsibility whatever their role. Ensuring safer care, improving quality and reducing mortality have been the main drivers behind improving standards in the NHS over the past few years. However, people are still being harmed within health and social care settings.

### Programme aims and objectives

The Patient Service Collaborative has 3 workstreams:

- Workstream 1: Deteriorating Patient:  
To reduce avoidable harm & enhance the outcomes & experience of patients who are deteriorating.
- Workstream 2: Culture & Leadership:  
To help create the conditions that will enable healthcare organisations to nurture & develop a culture of safety by 31st March 2019.
- Workstream 3: Maternity & Neonatal:  
To improve maternity & neonatal care, specifically reducing the rate of stillbirth, neonatal death & brain injuries occurring during or soon after birth by 20% by 2020.

In addition, the key features of the programme will be:

- Learning from the past, adapting what works in improvement.
- Systematic application across England with widespread engagement.
- Positioned as transformational not transactional change .

- Set within the context of NHS England's Patient Safety Plan.
- Clinically led; across all healthcare organisation's and all sectors – providers and commissioners.
- Using a range of improvement tools, techniques, social movement approaches and capability building.

### Potential impacts and expected outcomes

- The PSC has been set up to support, connect and potentiate initiatives, activities and people.
- The PSC will develop sustainable PSC models so that quality improvement in patient safety is embedded throughout the Greater Manchester health and social care community.
- A more joined up approach across GM across all health and social care sectors sharing good practice

### Link to national clinical or policy priorities

This programme is part of the national NHS Improvement's Patient Safety Collaborative (PSC) programme which is the largest safety initiative in the history of the NHS, supporting and encouraging a culture of safety, continuous learning and improvement, across the health and care system.

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### Start and end date

Annual programme

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